

MEDICAL & OTHER EMERGENCIES

Emergency number	For any type of emergency – call 112 More information about the service: http://www.112.lt/en/
Next steps	After calling 112 please contact Loreta +37069957330 for further assistance

POLICE

Emergency	In an emergency call 112 . You should use this service if a crime or incident is happening now or if anyone is in immediate danger.
Report crime (non-emergency)	In non-emergency case (e.g. theft, offence, etc.) report incident online: https://www.epolicija.lt/web/guest/report-anonymous . Or send short message (SMS) or a multimedia message (MMS) to a non-emergency number +370 614 34567 in any time.

MEDICAL HELP

Ambulance	In an emergency call 112 . Explain situation clearly, follow instructions, wait for ambulance.
Emergency rooms at hospitals	<u>ONLY FOR ADULTS (18+)</u> 1. Vilniaus universiteto ligoninė Santaros klinikos Address: Santariškių g. 2, Vilnius Center of Emergency Medicine – building B , 1 st floor (<i>in Lithuanian: Priėmimo – skubios pagalbos skyrius</i>) <u>works 24/7</u> Phone: +370 5 236 5110 This hospital is <u>highly recommended</u> as their staff speaks good English 2. Respublikinė Vilniaus universitetinė ligoninė Address: Šiltnamių g. 29, Vilnius

Emergency Medicine Department (*in Lithuanian: Skubios pagalbos skyrius*)
works 24/7

Phones: +370 5 216 91 40 | +370 5 236 20 55

FOR CHILDREN (UP TO 18 Y.O.)

Vaikų ligoninė (Vilniaus universiteto ligoninės Santaros klinikų filialas)

Center of Emergency Medicine (*in Lithuanian: Priėmimo – skubios pagalbos skyrius*) **works 24/7:**

- **For general children’s diseases:**
Address: Santariškių g. 4
Phone: +370 5 272 0387
- **For children’s traumas & surgical emergencies:**
Address: Santariškių g. 7
Phones: +370 5 272 0556 | +370 656 69951

Non-emergency cases

Treatment is free of charge if you show your European Health Insurance Card and passport.

Consult a doctor working at any healthcare institution that has contract with territorial health insurance funds. Full list of such healthcare institutions is here: <http://www.vilniaustlk.lt/index.php?id=388&aid=1>

We recommend choosing large multi-function public healthcare institutions called **poliklinika**.

European Health Insurance Card

With European Health Insurance Card (EHIC) you have access to **medically necessary, state-provided** healthcare.

Please read more: <https://ec.europa.eu/social/main.jsp?catId=1021&langId=en&intPageId=1744>

Dental care

Important: Around 80% of the dentists in Lithuania have a private practice, meaning that charges for their services are NOT covered by EHIC.

Only in public healthcare institutions dental care is partially free (to be precise: treatment is free, but you are charged for any materials used, e.g. filling). The waiting lines however are very long (approx 1 month)

Emergency room for dental care (they give injections for pain-relief, free of charge): **Vilniaus Universiteto ligoninės Žalgirio klinika**
address: Žalgirio g. 117, Vilnius.

Work hours: everyday from 20:00 to 8:00; weekends: 24 hours a day.

Phone: +370 5 278 06 67

Some **private dental clinics** that might provide urgent dental treatment:

Clinic title	Address	Phone	Website
Albodent	Kalvarijų g. 121-2, Vilnius	+37069973440	http://www.dentalholics.com/budintis-odontologas/
SauDenta	Savanorių pr. 21-9, Vilnius	+37069841459	https://saudenta.lt
Odontėja	Latako g. 1 - 17, Vilnius	+37061564268	https://odonteja.lt/en/urgent-dental-treatment-for-foreigners/
Odontika	Krivių g. 5, Vilnius	+370 614 42098	http://www.odontika.com/en/emergency-dental-care/

Travel insurance

If you have additional travel insurance, you might also have private healthcare, private dental care, repatriation, etc. covered.

Please consult your insurance company to make sure what is included into your travel insurance policy.

IMPORTANT: if due to any reason you have been charged at a health care institution, do not forget to take an invoice and copy of your medical records. Later you might claim for reimbursement.

Assistance

If needed, contact your moderator Loreta +37069957330 for assistance in choosing medical help providers, making appointments, getting to the place, etc.
